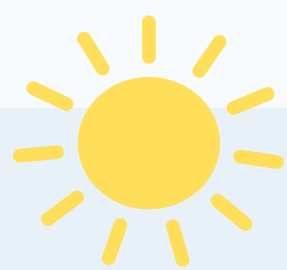


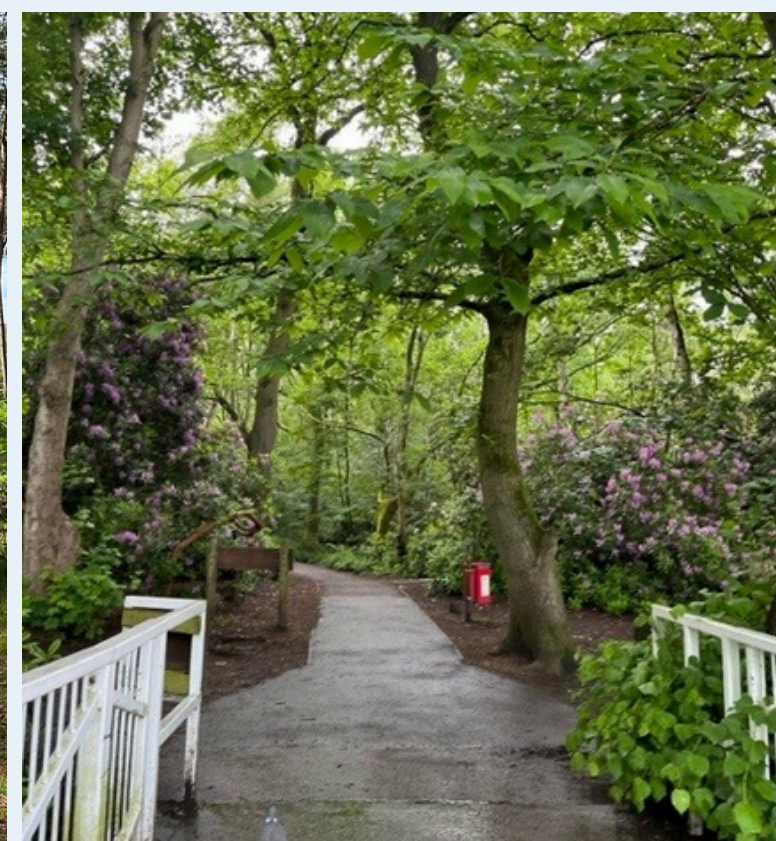
HIGHLIGHTS OF THE MONTH



NATIONAL WALKING MONTH

Thank you to our staff who got involved with National Walking Month!

Walking is one of the easiest ways to improve your physical health and mental wellbeing. It's an opportunity to recognise the simple pleasure and impact of putting one foot in front of the other.



Inside the issue

Highlight of the month p1

Health and Wellbeing pg 2

Patient feedback pg 3 & 5

WE CELEBRATED INTERNATIONAL NURSES DAY AND ODP DAY!

Our incredible Nursing and ODP team go above and beyond for our patients day in and day out!

Your dedication, compassion, and hard work makes the world a better place every day!

Thank you for all that you do!



Health & Wellbeing Resources

Health and Wellbeing is about being emotionally healthy as well as physically healthy. It's feeling able to cope with normal stresses, and living a fulfilled life. It can be affected by things like worries about money, work, your home, the people around you and the environment you live in. Your wellbeing is also affected by whether or not you feel in control of your life, feeling involved with people and communities and feelings of anxiety and isolation.

Community Healthcare recognises that our employees have a direct impact on our clinical outcomes and the experience of our patients. When our staff are healthy, well and satisfied, the experience of our patients improves.

Please scan or click the QR code to access health and wellbeing resources:



Patient Feedback

Questionnaire 1 & 2

Well done team!

Questionnaire 1 and 2 Qtr 3 & 4 positive comments:

- The questions should be about the whole team. All excellent.
- Very impressed with all staff from when I entered the operating area. Polite professional and personal before during and after. Very comfortable with all that took place, thank you.
- All staff were very good. Ensured that the cover over the sutures did not affect my allergy to sticking plasters

Patient Feedback

QR code/ text survey

Q1- How likely are you to recommend our service to friends and family?

Extremely Likely - 47 responses

Likely - 5 responses

Don't Know - 0 responses

Neither likely or unlikely - 1 response

Unlikely - 0 responses

We received a total of 53 responses in May

Overall rating:



4.92%

See pg 5 for some lovely feedback we have received

QR/ text survey feedback we have received from patients this month

Everything was explained to me and carried out professionally.



Professional, friendly, and explained everything, gave me choice whilst doing procedures.



Staff are very helpful and very friendly, they made me feel at ease.



Everyone was brilliant was over in no time!



Amazing performance, great care promptly provided, thank you to all concerned!



Visited twice been very well treated on both occasions.



Very pleasant and efficient people to be seen by.



Absolutely brilliant staff, so friendly and calming kept me calm throughout as i was extremely nervous.

