

Highlight of the month

Adult Basic Life Support

31/01/2024

The team at Community Healthcare were demonstrated with training aids, their effectiveness in Cardio Pulmonary Resuscitation, Bag Valve Mask and use of an AED defibrillator and discussion of the chocking algorithm.

All staff passed with flying colours, well done team!



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**HEALTH AND WELLBEING
WALK**

TUESDAY 12TH MARCH 2024

COMMUNITY HEALTHCARE HAVE INVITED YOU TO JOIN THEM ON A HEALTH AND WELLBEING WALK TO HUBBARDS HILLS!

WE ARE MEETING AT LOUTH COUNTY HOSPITAL, BLOCK 27 ROOM 41, HIGH HOLME ROAD, LOUTH, LN11 0EU AT 1.30PM ON 12/03/2024!

YOU WILL BE ABLE TO GRAB A HOT DRINK AT THE CAFÉ!

Health & Wellbeing Resources

Health and Wellbeing is about being emotionally healthy as well as physically healthy. It's feeling able to cope with normal stresses, and living a fulfilled life. It can be affected by things like worries about money, work, your home, the people around you and the environment you live in. Your wellbeing is also affected by whether or not you feel in control of your life, feeling involved with people and communities and feelings of anxiety and isolation.

Community Healthcare recognises that our employees have a direct impact on our clinical outcomes and the experience of our patients. When our staff are healthy, well and satisfied, the experience of our patients improves.

Please scan or click the QR code to access health and wellbeing resources:



To leave your suggestions for future health and wellbeing events please scan or click the QR code:



Team Updates

We welcome Rebecca who has joined our lovely Nursing team who you will be seeing in our regular clinics around Lincolnshire!

Patient Feedback

Questionnaire 1 & 2

**Well done
team!**

Questionnaire 1 (given on the day of operation)-

- All staff members involved in my appointment today were exceptional!
- Very professional service and friendly staff.
- Overall everything went well and all the Nurses and Surgeons were very nice!

Questionnaire 2 (given 2 months after the operation)-

- It was so friendly and quick nothing was too much!
- I can not find any fault with Surgeons and Nurses during my procedure.
- Quick to be seen, very efficient and caring.

Patient Feedback

QR code survey

**We received a
total of 78
responses in
December**

**See pg 4 for
some lovely
feedback we
have received**

QR feedback we have received from patients this month

Lovely consultant and staff, very friendly and reassuring.



Nice, professional people who worked diligently whilst keeping me at ease.



Great service!



Was very straightforward to arrange & all staff very friendly & put me at ease.



Very helpful from start to finish.



Everyone I met along my treatment were very friendly and supportive!



Friendly atmosphere, super efficient.



No waiting, staff very friendly and put you at ease.

