

Highlight of the month

Philly and Jasmine delivered 'goodie boxes' to GP medical secretaries in Grantham and surrounding areas to inform them of the opening of Grantham Health Clinic.

Our first clinic was held on Friday 2nd February 2024 and was very successful!



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HEALTH AND WELLBEING WALK

TUESDAY 12TH MARCH 2024

COMMUNITY HEALTHCARE HAVE INVITED YOU TO JOIN THEM ON A HEALTH AND WELLBEING WALK TO HUBBARDS HILLS!

WE ARE MEETING AT LOUTH COUNTY HOSPITAL, BLOCK 27 ROOM 41, HIGH HOLME ROAD, LOUTH, LN11 0EU AT 1.30PM ON 12/03/2024!

YOU WILL BE ABLE TO GRAB A HOT DRINK AT THE CAFÉ!

Health & Wellbeing Resources

Health and Wellbeing is about being emotionally healthy as well as physically healthy. It's feeling able to cope with normal stresses, and living a fulfilled life. It can be affected by things like worries about money, work, your home, the people around you and the environment you live in. Your wellbeing is also affected by whether or not you feel in control of your life, feeling involved with people and communities and feelings of anxiety and isolation.

Community Healthcare recognises that our employees have a direct impact on our clinical outcomes and the experience of our patients. When our staff are healthy, well and satisfied, the experience of our patients improves.

Please scan or click the QR code to access health and wellbeing resources:



To leave your suggestions for future health and wellbeing events please scan or click the QR code:



Patient Feedback

Questionnaire 1 & 2

Well done
team!

Questionnaire 1 (given on the day of operation)-

- The surgeon and 2 nurses were absolutely brilliant. I can't thank them enough, truly wonderful people!
- Staff very helpful and very convenient for me. Thank you!
- Excellent service, very professional, friendly and efficient.

Questionnaire 2 (given 2 months after the operation)-

- Everything was explained well and thoroughly.
- It made a lot of difference to my hand, I would recommend the procedure to anyone!
- Quick and efficient service!

Patient Feedback

QR code/ text survey

We received a
total of **56**
responses in
February

See pg 4 for
some lovely
feedback we
have received

QR/ text survey feedback we have received from patients this month

Fantastic and kind and very thorough



1st class service, high recommend, brilliant surgeon!



Super fast experience!



Everyone was so helpful and explained the surgery really well.



Minor surgery done with care. Very pleasant and cheerful staff who put me at ease



Excellent care. Lovely staff!



Very good service could not fault it!



Friendly and informative staff, excellent procedure.

